

‘Bling for the Sing’ online auction
Frequently Asked Questions

Q1. Who benefits from this online auction?

A1. The funds raised will benefit the Assabet Valley Mastersingers (AVM), a celebrated regional choral ensemble in central Massachusetts. AVM is a 501(c)(3) non-profit arts organization.

Q2. When is the online auction live?

A2. The online auction runs Friday, April 4, 2025, through Wednesday, April 16, at 8:00 p.m.

Q3. Do I need to register to view the online auction items?

A3. You do not need to register to view the online auction.

Q4. How do I get to bid?

A4. You must Create An Account to bid in the online auction. You'll see a link to [create an account](#) on the auction page. Enter the requested information. Once you are registered to bid, you may bid on any item.

Q6. What is the donation when I'm checking out?

A6. It's a way of covering the credit card & transaction fees so that AVM doesn't have to pay for them. The donation is optional.

Q7. Can I bid more than once on an item?

A7. Yes, you can bid multiple times on an item. If you provide an email and/or text number, the online auction will send you a message when another bidder has bid higher than you for an item and ask if you would like to bid again.

Q8. What's the best strategy to be the winning bidder?

A8. Bid early and bid often.

Q9. When and where do I pick up my auction item(s)?

A9. For auction items which must be picked up, they may be picked up on Friday April 17, 2025, 10:00a.m. – 1:00 p.m. and on Saturday April 18, from 10:00a.m. – 2:00 p.m. at Trinity Church of Northborough, 23 Main Street, Northborough, MA. All winners will be required to sign for their item at pick up.

Q10. Can I send someone to pick up my auction item?

A10. Yes, you may send someone to pick up your auction item by following these steps:

1. Notify AVM via email the name of the person picking up your auction item. Send a copy of your auction notification and the name of the individual who will pick up the item on your behalf to auction@avmsingers.org
2. Provide a copy of the auction notification to the individual picking up the item. They must present the notification at pick up.

Q11. Can you ship my auction item to me?

A11. Limited shipping is available in the Continental US only. Items that are available for shipping are so noted with a shipping cost of \$4.00-\$9.50. Items not available for shipping are noted with a \$1000 shipping cost. If yours is the winning bid and you choose shipping, that noted cost will be added to your final bill. If you have a unique or challenging situation, please contact AVM at auction@avmsingers.org

Q12. When is payment due?

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A12. Payment is due by 8:00pm on Thursday, April 17, 2025. Payments not received by this deadline will result in the item being offered to the next highest bidder.

Q13. More questions?

A13. Send an email to auction@avmsingers.org and someone will respond.