

‘Bling for the Sing’ online auction
Frequently Asked Questions

Q1. Who benefits from this online auction?

A1. The funds raised will benefit the Assabet Valley Mastersingers (AVM), a celebrated regional choral ensemble in central Massachusetts. AVM is a 501(c)(3) non-profit arts organization.

Q2. When is the online auction live?

A2. The online auction runs April 18, 2024, through Friday, May 3, 2024, at 8:00 p.m.

Q3. Do I need to register to view the online auction items?

A3. You do not need to register to view the online auction.

Q4. How do I get to bid?

A4. You must Register to Bid in the online auction. You'll see a large blue button that says ‘Register to Bid’ on the auction page. Enter the requested information. Once you are registered to bid, you may bid on any item.

Q5. Why was I asked to provide a credit card number in the ‘Register to Bid’ process?

A5. If you are the highest bidder on an item when the auction closes your credit card will be charged the winning bid amount.

Q6. What is tipping?

A6. It’s a way of saying thank you to Givebutter for providing the auction platform for free and helps them to continue to provide auction services for free. Tipping is optional.

Q7. Can I bid more than once on an item?

A7. Yes, you can bid multiple times on an item. If you provide an email and/or text number, the online auction will send you a message when another bidder has bid higher than you for an item and ask if you would like to bid again.

Q8. What’s the best strategy to be the winning bidder?

A8. Bid early and bid often.

Q9. When and where do I pick up my auction item(s)?

A9. For auction items which must be picked up, they may be picked up on Saturday May 4, 2024, 10:00a.m. – 1:00 p.m. and on Sunday May 5, 2024, from 2:00 – 4:00 p.m. at Trinity Church of Northborough, 23 Main Street, Northborough, MA. All winners will be required to sign for their item at pick up.

Q10. Can I send someone to pick up my auction item?

A10. Yes, you may send someone to pick up your auction item by following these steps:

1. Notify AVM via email the name of the person picking up your auction item. Send a copy of your auction notification and the name of the individual who will pick up the item on your behalf to auction@avmsingers.org
2. Provide a copy of the auction notification to the individual picking up the item. They must present notification at pick up.

Q11. Can you ship my auction item to me?

A11. No, unfortunately we do not have the capacity to ship items. If you have a unique or challenging situation, please contact AVM at auction@avmsingers.org

Q12. More questions?

A12. Send an email to auction@avmsingers.org and someone will respond.